



Teekay Remote Access

my.teekay.com is the central landing page of all the remote access services to the Teekay global network.

There are three types of remote access:

- Americas / Europe / Asia-Australia VPN (Virtual Private Network)
Access to all network services, outlook email and mapped drives. You need to use your RSA secureID keyfob. This link was previously my.teekay.com and rsaeurope.teekay.com

Use this service when you are connecting using a Teekay issued computer. With a VPN connection you can use your laptop just like you are in the office.
- Citrix Only
Citrix hosted applications and Desktop. Ensure Citrix Web Client is installed. This service is best used when using your home PC
- Webmail
If you only need to check email from any computer use Webmail access only to check emails. You can still use the address <https://webmail.teekay.com> to go there directly

Quick Tip

- Select the nearest link to your current location.
Ex: If you are based out of Glasgow, choose the services under **Europe**
- If there are any issues with the services under your region, use the services from another location
- System outages are posted on this page so you will know if there are network services that are unavailable